

#### ★FAQ 1

Shows no picture after the usb connection?

If you've granted the permission to the app and your phone has OTG function but the app shows no image, please try to re-plug in, change another USB port or adapter.

#### ★FAQ 2

How to use a WiFi device?

Please fully charge the device, and long press the power button or push the switch to open up the device. At this time the WiFi signal LED of the device will light on. Then start this App, grant the basic permission to the App, press START>>SETTING(Gear icon)>>press the JOIN, and then find out a network named DEPSTECH, join it with the default password 12345678, go back to the App and enjoy it when you finished the connection. Before using the device, please check whether the function of the device is normal.

#### ★FAQ 3

No image after connection, no WiFi signal on device?

Please try to reset the device after got a fully charged.

There is a small hole near the charging port or a button behind the unit. Use the provided tool or a small needle push and hold about 10 seconds, and then reboot the device.

Please turn off your phone data cellular when using the endoscope, adjust to airplane mode are better to make sure a stable WiFi connection.

#### ★FAQ 4

How to edit the SSID / Network's name and password?

After you finished the connection, touch the MODIFY THE NETEORK and then you can customise the network's name and the password.

#### ★FAQ 5

Issue about the picture display?

Many picture issues may caused by the interference of surrounding 2.4G signals (such as Bluetooth / wifi signals).

If you meet with such situation, please click as follows:

1. Click Settings Button
2. Find Channel Switch option
3. Click Channel Switch button.

The system will intelligently switch to an environment with relatively weak interference according to the surrounding environment. If there is still any image interference after switching channels, please try to test it on an open area. Or contact us directly by our customer service email address: [support@depstech.com](mailto:support@depstech.com). We would love to listen to your situation and find a way to help."

#### ★FAQ 6

The problems are still there?

If the problem persists, please contact us through the email we left in the user's guide, preferably by sending the order number invoice with the problem. We will help you solve the problem as soon as we receive your information.