

## ★FAQ 1

### **How to connect WiFi endoscope to Depstech-View?**

1. Make sure the device is fully charged, long press the power button or press the switch to turn on the device. The WiFi module will turn on about 15 seconds after turning on the device. You can observe whether the WiFi signal light (blue light) of the device is always on. If it is on, it indicates that the WiFi module is ready;
2. Enter the phone's "Settings"- "WiFi Connection" to find the WiFi name printed on the device; select and connect, the default password is "12345678". If the phone prompts "Internet may be unavailable", please ignore the prompt and select "Keep Connected";
3. Open this App and get real-time images of the endoscope. While the App is acquiring the device image, the WiFi signal light will flash. If the image cannot be obtained during the flashing process, please contact us directly by our customer service email address: support@depstech.com.

## ★FAQ 2

### **The mobile phone cannot get the real-time image of the WiFi endoscope or the screen went black?**

Please follow the steps below to solve the problems.

1. Please try to restart the device after fully charged.
2. There is a reset hole near the charging port of the device. Please use the attached reset pin to insert the reset hole. Make sure the reset pin presses the reset button for 10 seconds, and the device will turn on again.
3. Please turn off the "WiFi" function of other mobile phones that have been connected to this WiFi endoscope at home.
4. Turn on the phone in airplane mode, search for the WiFi signal identified on the device body, select and connect it, the default password is "12345678".
5. It should be noted that during the installation of this App, you need to authorize the "photo/media content" and "document storage" permissions of this App, otherwise some functions such as taking pictures/viewing albums may be hindered.

## ★FAQ 3

### **Can search for the Wi-Fi signal, but couldn't get the connection?**

1. The Wi-Fi connection may be failing, you've to forget the network and reconnect it. Also, you can change to an some place without Wi-Fi distribute and retry the connection.
2. at the first time of connecting to the Wi-Fi signal, the phone may tip "Internet may not be available", please click "Keep Wi-Fi connection" option.
3. For user who used to modified the Wi-Fi-SSID/password before, please use a reset pin and plug it into the reset port of the endoscope for 5-7s. You can refer to lable on the bottom to the default Wi-Fi SSID/Password and reconnect it.

If you still couldn't figure out how to get the connection, please contact us directly by our customer service email address: support@depstech.com.