

★ FAQ 1

How to connect the USB endoscope to APP?

1. First of all, wired endoscope are only available for Android phone users. Please make sure you have turned on the OTG function of your phone. Please search for "OTG" in the system settings or manually find the OTG function (the option location varies with mobile phones), and then turn on the OTG function.
2. Select the corresponding adapter(micro USB / type-C) to connect the mobile phone.
3. If you still can't get the image in the above steps, it may be that the USB port of the phone is loose. Please try to connect to another Android phone and try again according to the above steps.
4. If your phone version is Android 10.0, please click the jump link in the App pop-up window to download the "APP apk" installation package adapted to Android 10.0.

★ FAQ 2

No response after plug the usb endoscope into your android phone?

1. Please remember to open the "OTG"function in the "Settting",and for some model of cellphone it may turn off the "OTG"function automatically for serval minutes, please regularly check if the "OTG"function has been turn off or not.
2. The aging of the charging interface and the failure of the USB converter will cause the device to be unavailable. Please change a android phone or a USB converter and try to get connection again.
3. If you still couldn't get the connection after following the steps, please contact us directly by our customer service email address: support@depstech.com.